

Your guide to sheltered housing properties around Leicester.
Independent living for people aged 50 and over.



Sheltered Housing in Leicester

Sheltered Housing is not an 'old folks home' but a collection of flats let to people over the age of 50. Tenants enjoy comfortable, convenient and secure accommodation and at the same time keep their independence for as long as possible.

Leicester City Council manages 14 sheltered housing schemes across the city. Tenants have their own facilities as each property is self contained with it's own kitchen and bathroom. Sheltered Housing offers you your own home, with your own front door, with the added benefits of safety, security and peace of mind.

Help on hand

Sheltered housing officers are on hand to enable tenants to live as independently as possible. They welcome new tenants and help them to settle in, as well as providing help if it's needed and dealing with any emergencies that arise while they are on duty. Officers are unable to provide 'hands-on' care however, they can co-ordinate care and other services on tenants' behalf.



HOME

Every tenant is offered a daily call from a sheltered housing officer to make sure that all is well. Tenants can say if they do not wish to receive this call.

Secure and comfortable

Sheltered housing schemes have communal facilities, such as comfortable lounges, reading rooms, gardens and laundries with automatic washing machines and tumble driers. Some schemes also have storage for mobility scooters. Every scheme is fitted with a secure external door entry system. Outer doors are kept locked and visitors have to call the flat they want via the door entry systems, or speak to an officer to be let in.

All sheltered housing properties are offered on an introductory and secure basis. Residents have the same rights as all other Council tenants, except the 'right to buy'. To apply for sheltered housing you must be aged 50 or over, but preference is normally given to people aged 60 and over.

All sheltered housing schemes are non-smoking in communal areas, although tenants are able to smoke in their own flats if they wish. Cats and dogs are not permitted except for guide and assistance dogs.

For further information please call
(0116) 454 1000



LeicesterCare emergency alarm service

Every Leicester City Council sheltered housing property in Leicester is connected to the LeicesterCare alarm centre, which allows the tenant to summon help in the event of an accident or emergency. This operates 24 hours a day, 365 days a year.

The alarm can be activated simply by pressing a button on the main unit or on a personal pendant which can be worn around the neck so that it can be used anywhere in the home.

If the sheltered housing officer is not on-site, the alarm call automatically goes through to the control room, prompting staff to contact relatives, or the emergency services, depending on the nature of the emergency.

LeicesterCare also operates a free scheme called the Carer's Emergency Contact Card. The scheme ensures that LeicesterCare users continue to receive care and support if anything unexpected happens to their carer.



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IF YOU WOULD LIKE FURTHER INFORMATION ON THE LEICESTERCARE EMERGENCY ALARM SERVICE, PLEASE CALL **(0116) 373 7960**

Assistive Technology

Enabling independence-enhancing quality of life

Assistive Technology is one of a range of services that help disabled and older people to remain independent.

LeicesterCare emergency alarm is an example of Assistive Technology, other examples include alarmed medication dispensers, calendar clocks, gas detectors and shut off valves, flood detectors and pressure plugs.

How can Assistive Technology benefit you?

Assistive Technology can be used to help people remain or become independent in many ways.

For example:

- Allowing safer cooking
- Reminding people to take medication
- Making communication easier
- Making everyday tasks achievable
- Reducing injuries from falls by alerting services more quickly
- Reducing carer stress

FOR MORE INFORMATION ABOUT ASSISTIVE TECHNOLOGY PLEASE CALL **(0116) 454 1000**.





Barnett Janner House

25 Thornholme Close,
Leicester LE4 0UR

TEL: **0116 235 6011**

Barnett Janner House is situated in Beaumont Leys, where it benefits from close proximity to the Home Farm Neighbourhood Centre, a supermarket, health centre, dentist and newsagents.



FACILITIES :

- six, one bedroom flats
- 11 studio flats
- one communal furnished lounge with kitchen facilities and loop system
- furnished guest bedroom, available for a small nightly charge
- fully equipped laundry
- communal garden
- mobility scooter store
- car parking
- lift



Oronsay House

1 Oronsay Road Leicester LE4 0RT

TEL: **0116 235 7361**

Oronsay House is only 50 yards from a mini market, post office and doctor's surgery in Beaumont Leys. Bus stops to Beaumont Leys Shopping Centre and the city centre are just outside Oronsay House.



FACILITIES :

- 11, one bedroom flats
- 17 studio flats
- furnished guest bedroom, available for a small nightly charge
- communal furnished lounge with a kitchen and loop system
- fully equipped laundry
- communal gardens
- car parking
- lift



Bowder House

18 Herle Avenue,
Leicester LE3 1RQ

TEL: **0116 289 0543**

Bowder House is situated in Braunstone and convenient for travel to the city centre and Fosse Park. There are shops on nearby Braunstone Lane that include a chemist, post office and newsagent.



FACILITIES:

■ 11, one bedroom flats ■ 15 studio flats ■ communal furnished lounge with kitchen and loop system ■ fully equipped laundry ■ conservatory ■ communal garden ■ car parking ■ lift

Bridges House

100 Blackmore Drive, Braunstone,
Leicester LE3 1LP

TEL: **0116 285 6544**

Located in the Braunstone area of Leicester, Bridges House benefits from local shops, including a post office and hairdressers, as well as a local health centre. Buses to the city centre stop outside Bridges House.



FACILITIES:

- 13, one bedroom flats
- nine studio flats
- communal finished lounge with kitchen and loop system
- two fully equipped laundries
- communal garden
- car parking
- platform lifts
- main lift
- hairdressing facilities



Frederick Jackson House

86 Noble Street Leicester LE3 5RW

TEL: **0116 251 6675**

Frederick Jackson House is situated in the West End of the city and benefits from a local greengrocer, butcher, baker, doctor's surgery, churches and a pub. It is only a ten minute bus ride to the city centre.



FACILITIES :

- eight, one bedroom flats
- 20 studio flats
- communal furnished lounge with kitchen and loop system
- furnished guest bedroom, available for a small nightly charge
- fully equipped laundry
- communal garden
- car parking
- two lifts
- platform lift

Norfolk House

99 Norfolk Street Leicester LE3 5QJ

TEL: **0116 253 7053**

In the West End of Leicester, Norfolk House is only a ten minute bus ride from the city centre yet benefits from local amenities that include shops, a post office, doctors surgery, chemist and opticians.



FACILITIES :

- 10, one bedroom flats
- 18 studio flats
- furnished guest bedroom, available for a small nightly charge
- communal furnished lounge with kitchen and loop system
- fully equipped laundry
- communal garden
- car parking
- lift



Dudley House



1 Dudley Close, Leicester LE5 2FG

Tel: **0116 241 8078**

Dudley House is located in the Thurnby Lodge area of Leicester, where it benefits from local shops including a chemist and newsagent. Buses stop just outside Dudley House and run to and from the city centre.

FACILITIES:

- six, one bedroom flats
- 20 studio flats
- communal furnished lounge with kitchen facilities and loop system
- furnished guest bedroom, available for a small nightly charge
- fully equipped laundry
- communal garden
- two platform lifts

Gumbrill House

1 Davison Close Leicester LE5 4EQ

TEL: **0116 276 7668**

Located in the Rowlatt's Hill area of Leicester, Gumbrill House is just a 10 minute walk from a supermarket and five minutes from the post office. A bus stops outside and runs to and from the city centre.



FACILITIES :

■ eight, one bedroom flats ■ 20 studio flats ■ communal furnished lounge with kitchen and loop system ■ furnished guest bedroom, available for a small nightly charge ■ fully equipped laundry ■ communal garden ■ car parking ■ two platform lifts ■ lift



Irene Pollard House

12 Bellholme Close Leicester LE4 7QR

TEL: **0116 266 9700**

Located in the Belgrave area of Leicester, residents at Irene Pollard House are close to local amenities including a post office, doctor's surgery, chemist and supermarket. There are shops on Melton Road, many catering for Asian needs, and a church and temples within a 15 minute walk.



FACILITIES :

- eight, one bedroom flats
- 20 studio flats
- furnished guest bedroom, available for a small nightly charge
- communal furnished lounge with kitchen and loop system
- fully equipped laundry
- communal gardens
- car parking
- lift

Bob Trewick House

De Montfort Square, Leicester LE1 7ER

TEL: **0116 255 6397**

Bob Trewick House is a Grade II listed building in the heart of the city, just off New Walk. Shops and a post office are situated close by and there are several bus routes to many areas of the city.



FACILITIES:

■ 16, one bedroom flats ■ nine studioflats ■ two communal furnished lounges, loop system and kitchen facilities ■ furnished guest bedroom, available for a small nightly charge ■ fully equipped laundry ■ communal gardens ■ charging and storage room for mobility scooters ■ car parking ■ lift



John Minto House

26 Orchardson Avenue
Leicester LE4 6DP

TEL: **0116 262 3441**

Located in the St Marks area of Leicester, John Minto House is close to Belgrave Road shops, doctor's surgeries, Peepul Centre, places of worship and pubs. Buses to the city centre are only five minutes from the House.



FACILITIES :

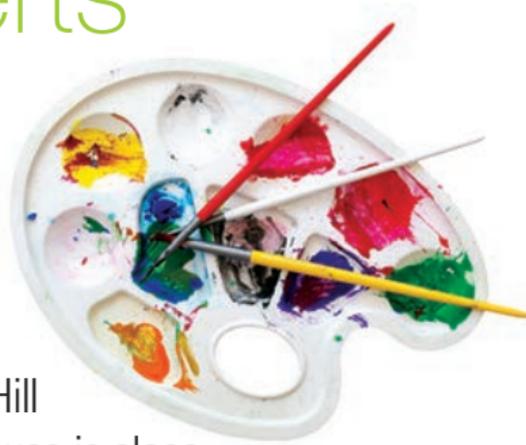
- 11, one bedroom flats
- 24 studio flats
- furnished guest bedroom, available for a small nightly charge
- communal furnished lounge with kitchen and loop system
- fully equipped laundry
- communal garden
- car parking
- lift

Helena Roberts House

18 Kingfisher Avenue
Leicester LE5 3FS

TEL: **0116 262 3316**

Located in the Charnwood/Spinney Hill area of Leicester, Helena Roberts House is close to local shops, a post office, doctor's surgery and chemist.



FACILITIES :

■ 10, one bedroom flats ■ 25 studio flats ■ communal furnished lounge with kitchen and loop system ■ furnished guest bedroom, available for a small nightly charge ■ fully equipped laundry ■ communal garden ■ car parking ■ lift



Cromwell House



24 Oliver Street Leicester LE2 7PD

TEL: **0116 283 9291**

Cromwell House is located on Saffron Lane, close to shops, a hairdressers, hardware store and library. There is a bus service into Leicester and Wigston.

FACILITIES :

■ seven, one bedroom flats ■ 19 studio flats ■ communal furnished lounge with kitchen and loop system ■ furnished guest bedroom, available for a small nightly charge ■ fully equipped laundry ■ conservatory ■ communal gardens ■ car parking ■ lift ■ mobility scooter storage

Rupert House

3 Featherstone Drive
Leicester LE2 9RB

TEL: **0116 277 9317**

Located in the Eyres Monsell Estate, Rupert House benefits from local amenities such as a post office, chemist, newsagent, bookmakers and pub. A health centre, neighbourhood housing office and churches are only a short bus ride away. Buses also run to Fosse Park and the city centre.

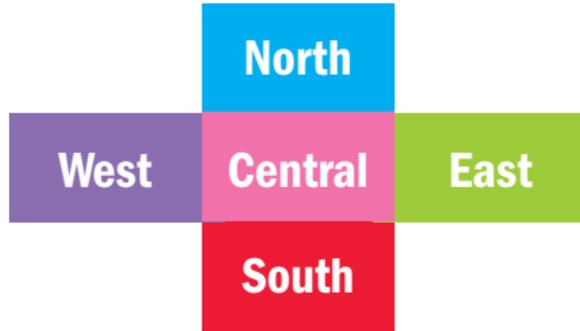


FACILITIES:

- 11, one bedroom flats
- 24 studio flats n furnished guest bedroom, available for a small nightly charge
- communal furnished lounge with kitchen and loop system
- lift
- fully equipped laundry
- store for two mobility scooters with charging facilities

Colour guide

Each scheme in this guide has one of these colours at the bottom of the page. These represent an area of Leicester.



These colours are also used on the Leicester Homechoice website and vacancy sheets which provide details of available properties.

For more information on Leicester Homechoice please call 0116 454 1008 or visit the website at www.leicesterhomechoice.co.uk

Social Care

Whilst sheltered housing helps tenants to maintain their independence as long as possible there may come a time when you need a little extra support.

Sheltered Housing has strong links with Leicester City Council's Social Care services, which aim to support older people in their own home for as long as they are able to stay there.

Social Care services may include:

- Domiciliary home care
- Mobile meals (meals on wheels)
- Occupational therapy
- Day care



If you think you may benefit from Social Care services you can speak with your sheltered housing officer, who will contact Social Care on your behalf. Alternatively, you can contact:

1 Grey Friars and ask for the 'Duty Officer'.

Tel: (0116) 454 1004

TELEPHONE CALLERS:

Monday to Thursday 8.30am - 5.00pm,

Friday 8.30am - 4.30pm



If you need help reading this publication or require it in a different format please contact: **(0116) 454 1007**

إذا تحتاج للمساعدة حول هذا الأعلان أو تطلبها بأشكال مختلفة، رجااء الاتصال
بقسم المساكن (هاوزنك دبارتمنت) على الرقم التالي (0116) 454 1007

এই প্রকাশনাটি পড়তে যদি আপনার কোন সাহায্যের প্রয়োজন হয় অথবা যদি এটি ভিন্ন কোন ফরমেটে দরকার হয়, তবে দয়া করে
হাউজিং ডিপার্টমেন্টের সাথে (0116) 454 1007 নম্বরে যোগাযোগ করুন।

اگر شما احتیاج به همکاری دارید در مورد این اطلاعیه یا به شکل مختلف در خواستش میکنید ، لطفاً به قسمت خانه های مسکن
(هاوزنگ دپارتمنت) تماس بگیرید به ژماره تلفن (0116) 454 1007

আ প্রকাশন বাঁখবামাং জে তমনে মদেদ জেঠনী জৌ অথবা অনে তমারে জুদা জুপমাং জেঠনু জৌ নৌ, মডেহজানী কহী জাউজিং
ডিপার্টমেন্টনৌ (0116) 454 1007 উপর সংর্ক কহৌ.

ئەگەر پىئوستىت بە يارمەتيدان ھەيە دەربارەى ئەم ئاگادارى يە ، يان بە شىوہى جۆراوجۆر داواى دەمكەيت ، تەكايە
پەيوەندى بکە بە بەشى خانووېمەرە(ھاوزىنگ دىپارتمەنت) بە ژمارە تەلەفونى (0116) 454 1007

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਪੜ੍ਹਣ ਲਈ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਜਾਂ ਇਹ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਰੁਪ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ ਤਾਂ ਕਿਰਪਾ
ਕਰਕੇ ਹਾਊਜ਼ਿੰਗ ਡਿਪਾਰਟਮੈਂਟ ਨਾਲ (0116) 454 1007 ਤੇ ਸੰਪਰਕ ਕਰੋ ।

Haddii aad u baahan tahay daabacaadan ama aad rabto iyadoo iskale loo diyaariyay, fadlan
la soo xiriir Qaybta Guryaha taleefon (0116) 454 1007

اگر آپ کو اس پبلیکیشنز (اشاعتی مواد) کے پڑھنے کے لئے مدد کی ضرورت ہو یا یہ کسی اور شکل میں چاہئے تو ہاؤسنگ ڈیپارٹمنٹ سے رابطہ کرنے کے لئے براہ کرم
(0116) 454 1007 پر ٹیلی فون کریں۔



Loop System fitted in communal lounges
RNID 'Louder than Words' accreditation
Guide and Assistance Dogs accepted